



Support Removal using the PowerBlast Cleaner (Vero & Agilus30 Prints)

How to remove soft support material from large and/or sturdy Connex prints.

Written By: Joy R Nash



Introduction

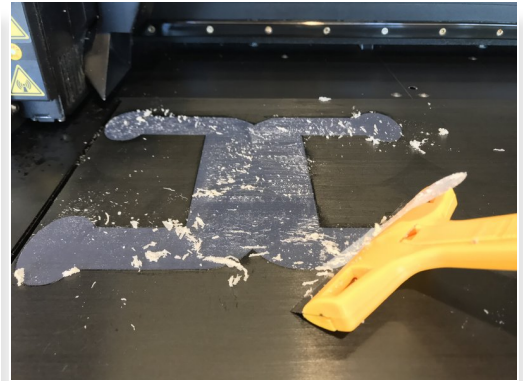
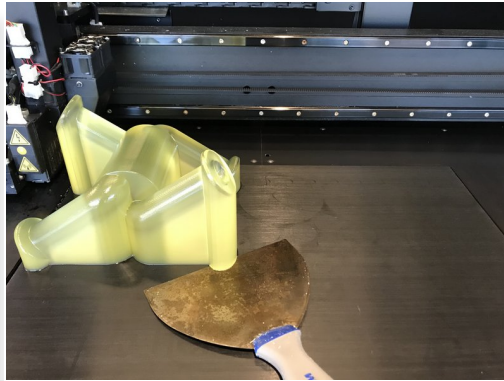
This guide will explain how to properly and safely remove soft support material from Connex prints that are large and/or made out of sturdy print materials (i.e. VeroWhite).



TOOLS:

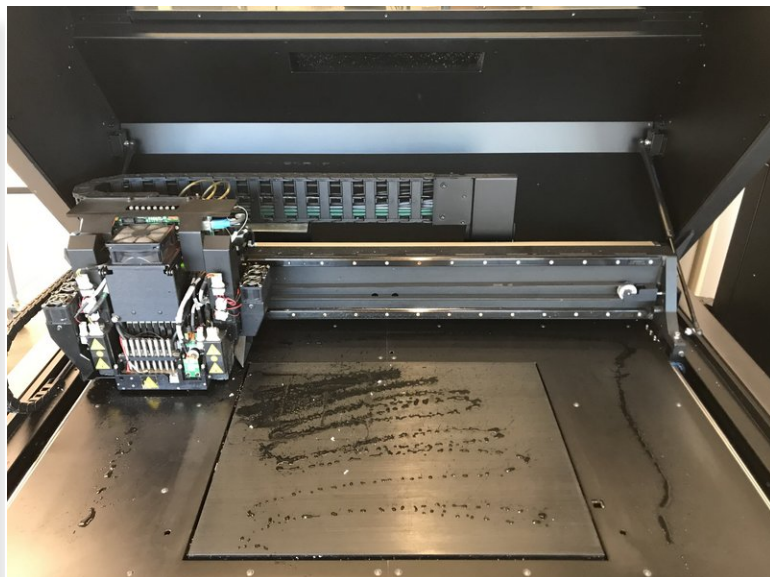
- [Latex Gloves](#) (1)
 - [Screw Driver](#) (1)
 - [Sculpting Tools](#) (1)
 - [Power Washer](#) (1)
 - [Paper Towels](#) (1)
-

Step 1 — Removing Prints



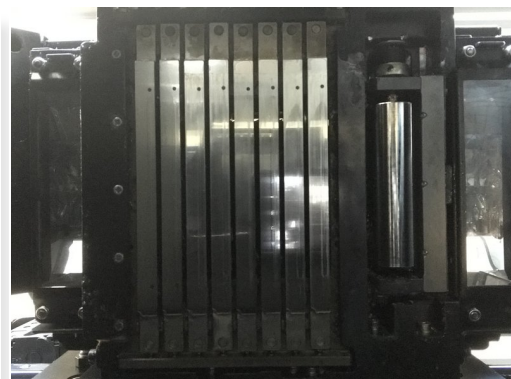
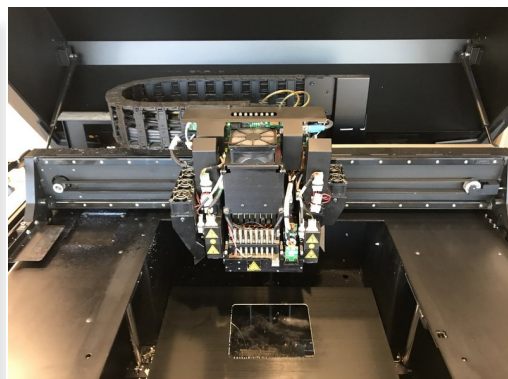
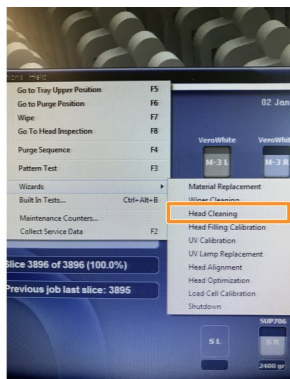
- Using wide scraper, remove the parts off the build plate onto a blue towel
 - ⓘ There will be a "raft" layer left over
- Using the sharper/smaller scraper, remove the "raft" layer and dispose of it
- Set parts aside

Step 2 — Clean Build Plate



- Using deionized water, spray the build plate
- Using the woven fiber cloth, wipe away any residue on build plate and surrounding areas
- ❗ It is not necessary to completely dry off the build plate, but do not leave pools of water

Step 3 — Head Cleaning



- Options -> Wizards -> Head Cleaning
- Follow steps, cleaning UV lamps, roller, and print heads

Step 4 — Harvesting Prep



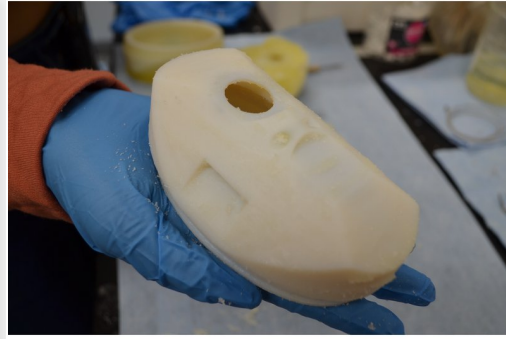
- Put on latex gloves. They can be found in closet beside the **Clean Lab Prototyping Room**.
- Move prints to the workstation in the **Clean Lab Prototyping Room**.
- ① Put down paper towels if there aren't any.

Step 5 — Manual Material Removal



- Using the carving tools on the workstation, try to remove as much support material as possible.
- ⚠ Be careful! Softer/smaller prints (like **Agilus 30Black**) could break or be scratched during harvesting.
- ① Harder/larger prints (like **Vero White**) can be cleaned more aggressively, but make sure not to damage the print's surface.

Step 6 — In-Depth Cleaning Options



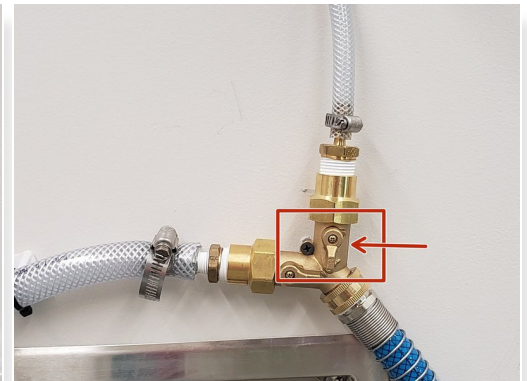
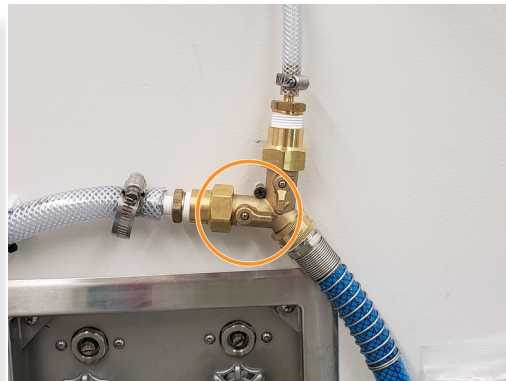
- Work until the majority of support material is removed. Once the part is clean you have 3 Options:
 - #1 Use the sink to wash off residual support material on large soft prints.
 - #2 Use the **PowerBlast** power washer to remove residual support material from large, sturdy prints.
 - #3 The [Sonicator](#) to either loosen hard support material, or remove residual soft support material from small prints (i.e. Agilus 30Black prints &/or prints with hard support material).
- ① In this Dozuki, we'll be focusing on options #1 and #2

Step 7 — Using Cleaning Option #1 (the Sink)



- For large soft prints, just use the sink to gently remove residual support material manually. You may need bounce between the sink and the carving tools repeatedly to completely clean the print.

Step 8 — Cleaning Option #2 (the PowerBlast Prep)



- Check that water pressure is on. When the leftmost switch is facing **downward**, the water pressure is **OFF**
- When the switch is **Horizontal** to the tube, the water pressure is ON

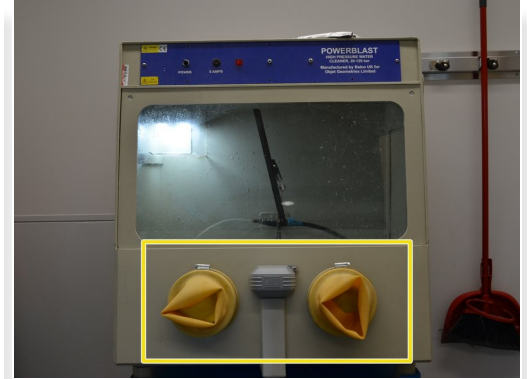
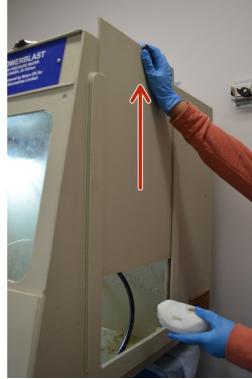
⚠ DO NOT Touch the second switch perpendicular to the tube. It controls the water pressure to a different printer and messing with it could cause issues with it.

Step 9 — Turn on the PowerBlast



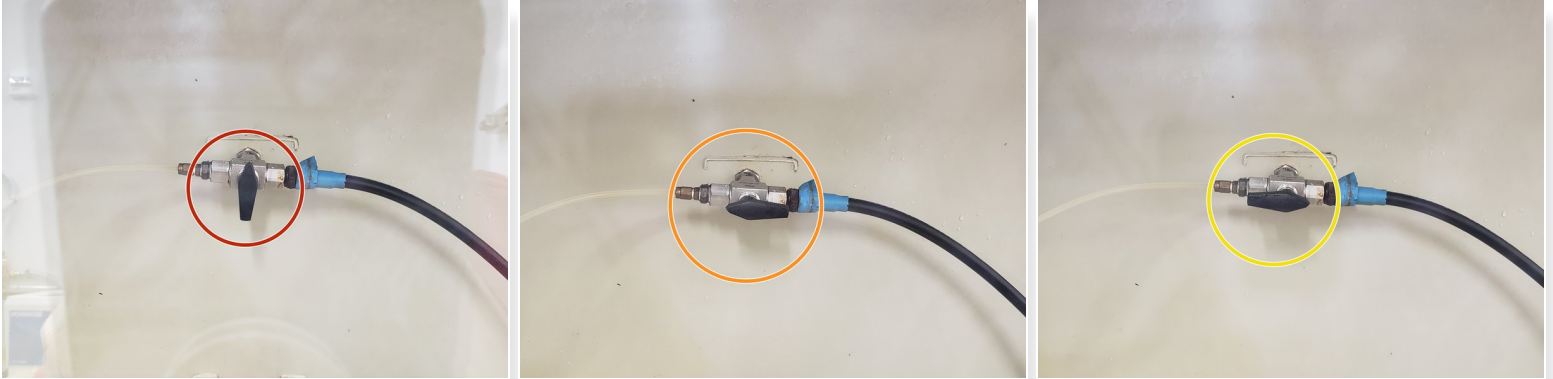
- Turn on the **PowerBlast** by flipping the switch on the upper left corner of the blue portion of the washer.
- ① Flip the switch down to turn on the washer, and up to turn it back off. When on, the overhead LED lights should flash on.

Step 10 — Using the PowerBlast



- If your gloves are dirty from manually removing support material, get a new pair of gloves and discard your current pair.
- Lift the side panel on the right side of the washer and place the print on the center platform.
⚠ MAKE SURE TO CLOSE THE PANEL.
- Insert your hands into the yellow protective gloves.

Step 11 — Using the PowerBlast (Part 2)



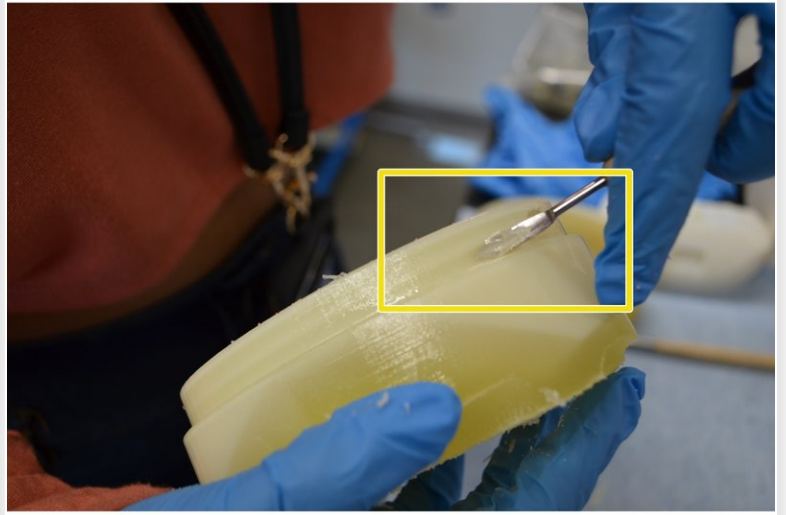
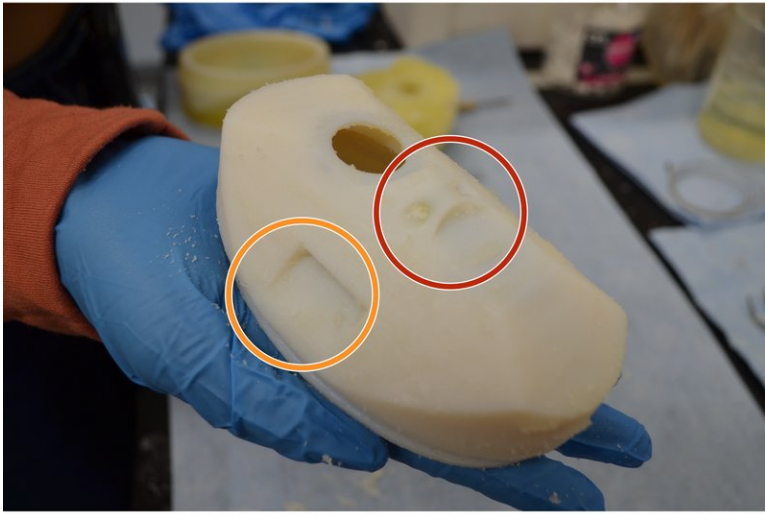
- After inserting your hands into the yellow protective gloves, you'll see 2 hoses. These hoses are controlled by a small valve.
 - When the valve is in the upright position, the pressure is off for both hoses
 - When facing the left, water will come out of the left hose. This one is the high pressure hose of the two
 - When facing the right, water will come out of the right hose.

Step 12 — Using the PowerBlast (Part 3)



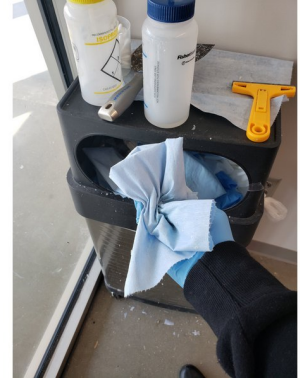
- When you're ready to start cleaning, step on the small circular pad on the floor. This is what releases the water to the hoses.
 - ⓘ Step on the pad **LIGHTLY**. It doesn't take much force to start the water.
 - ⓘ Maintain pressure while using the hose(s). When you're done, just step off the pad.

Step 13 — Thorough Cleaning



- For parts with sharp overhangs, small channels, crevices etc., be sure to get a thorough cleaning. For things you can't use the sculpting tools for, use the PowerBlast clean.
- For difficult to remove support clumps, use the high pressure hose to "scrub" it off

Step 14 — Cleaning Up



- Clean parts until no support material is left.
- When done, collect all support material onto the paper towels you laid out early and through them away in the nearby trashcan.
- Make sure to clean up your work station and dispose of any other trash you might have.

Step 15 — Clean Up (Part 2)



- Make sure you wipe down the work station and clean all equipment used.
- When done using the **PowerBlast**, use the hoses to push all support material down the drain.
 - ① The support material will be caught in the waste sift, while the water will be caught in the waste bucket. Both will need to be cleaned once a month, or as needed.

For prints that are too small or delicate to be placed in the power washer, or prints made with hard support material, see the **Support Removal with the Sonicator** guide.